

MINIMIZE DISRUPTION MAXIMIZE PRODUCTIVITY

When a vital component fails, every minute counts. Our Component Exchange program is a rapid-response solution delivering immediate availability to minimize your downtime. Not only will your equipment be back in production sooner, it will remain productive for longer.

Upon receiving your order, we'll promptly ship you a genuine Sandvik component* that we've remanufactured to our stringent standards. Reduce your downtime by up to 70 percent compared to repair and return solutions while also cutting your operational costs.

As the original equipment manufacturer, we have comprehensive understanding of how our components behave in operation across mine applications and conditions, and how they should be maintained and repaired to keep your equipment moving 365 days a year.

UNCOMPROMISING QUALITY

Component cores offered through our Component Exchange program undergo a rigorous remanufacturing process. When a core enters a Sandvik service center, it is carefully disassembled and thoroughly cleaned before a complete inspection is conducted to assess the scope of work required to remanufacture it to near-new quality. We utilize Sandvik endurance kits to ensure efficiency, a globally standardized procedure and inclusion of the latest product improvements. Each reassembled component is finally subjected to comprehensive testing in a state-of-the-art, OEM-audited and certified facility.

Like all Sandvik parts, these components are engineered for safety, productivity and reliability in the toughest mining conditions. We guarantee the quality of our remanufactured components with the same six-month standard warranty as our new components.

Our Component Exchange program, driven by our trained service technicians and efficient logistical processes, exists to safeguard your operation against unexpected stoppages and help you protect your investment.

*Depending on availability/prior usage



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MINING.SANDVIK.COM





QUALITY COMPONENTS TO MINIMIZE DOWNTIME

SANDVIK COMPONENT SOLUTIONS — COMPONENT EXCHANGE



YOUR WISHES, OUR COMMAND



Reduce your total cost of ownership and maximize productivity



Gain peace of mind and assurance that you're getting the highest quality components



Receive the same warranty as a new component



Failure analysis reporting and feedback on your core included



Access to additional benefits when combined with other Sandvik aftermarket offerings, such as fluid analysis and kits



Minimize your environmental impact by choosing to reuse components

HOW DOES IT WORK?

The Sandvik Component Exchange program is a cost-effective and rapid-response solution you can count on when a component fails or ahead of planned maintenance. When you buy a component from Sandvik that we've remanufactured to OEM quality standards, and equipped with the latest product improvements, you guarantee peak performance and reliability to keep your operation moving, 365 days a year.

Under our Component Exchange program, you can return your worn component for a refund when certain conditions are met. Returning your core within 30 days can save you up to 55 percent compared to the cost of a new component. Our Component Exchange program saves two of your most important resources – time and money.

Contact your local Sandvik representative to learn more about our program and the core return criteria.



Reduce your total cost of ownership and maximize your productivity:

up to **70%**

reduced downtime compared with mean repair time of repair and return alternatives**

up to **55%**

cost savings compared with a new item purchase

more than **90%**

endurance with reliability close to a new equivalent and significantly higher reliability compared to non-OEM alternatives**





COMPONENTS COVERED

Primary components covered under our Component Exchange program include:

- Loading and Hauling: Powertrain components (axles, torque converters, gearboxes)
- Mechanical Cutting: Cutter gearboxes, loader gearboxes, conveyor gearboxes, traction gearboxes, cutter motors, on-board bolters

Additional Sandvik product lines and parts families may be offered in certain regions.

Contact your local Sandvik representative to learn more.